NICOR ENERGY LLC RESPONSE TO STAFF OF THE ILLINOIS COMMERCE COMMISSION DATA REQUESTS

JH-3 Will Nicor Energy rebill customers based upon updated consumption information provided by the delivery service company? If yes, provide details.

Response

Nicor Energy will rebill customers based on updated usage. It is expected, however, that no customer should be required to pay additional amounts. If updated information shows that refunds are due to customers, then the customer will receive the refund. If customers owe nominal amounts after the updated usage information is provided, then Nicor Energy will not request additional payments. It will absorb those additional charges itself. The only exception would be if there is a large additional payment due from the customer after the receipt of updated consumption information. In that case, which must be based on a case-by-case analysis, the customer may be rebilled.

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